

Purchase Agreement & Acknowledgment

(For Used Engine Sales from Bob's Auto Services)

This document outlines the legally binding agreement between the customer ("Buyer") and Bob's Auto Services ("Seller") regarding the purchase of a used engine. It confirms that the customer understands, acknowledges, and agrees to all applicable terms, including product condition, warranty limitations, installation obligations, and liability disclaimers.

By placing an order (online, over the phone, or in person), and/or by signing the Purchase Acknowledgment, the customer accepts the following conditions as part of the transaction.

1. Nature of the Product

- You acknowledge that you are purchasing a used, original equipment manufacturer (OEM) engine. It is not new, rebuilt, or remanufactured.
 - As a used part, the engine may have signs of cosmetic wear, including rust, dirt, paint marks, or minor dents, none of which affect performance.
 - The engine has been compression-tested or run-tested prior to sale whenever possible and determined to be in working condition at the time of shipment.
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2. Mileage Statement

- Engine mileage is represented based on the best available data from dismantlers, donor vehicle records, or digital inventory systems.
 - While mileage is believed to be accurate, exact odometer verification is not guaranteed.
 - Buyer agrees that mileage representations are estimates, and warranty coverage is not dependent on verified odometer proof.
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3. Installation Requirements Acknowledgment

By signing, you acknowledge and agree to the following:

- The engine must be installed by a professional, licensed mechanic or repair facility.
- You have read and understand the Installation Checklist and will ensure all required components (gaskets, fluids, spark plugs, etc.) are replaced during installation.

- You understand that failure to follow proper installation procedures (as outlined in the Warranty Policy) may void the warranty entirely.
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4. Warranty Understanding

By completing this purchase, you confirm that:

- You have received, reviewed, and understood the Used Engine Warranty Policy.
 - You understand that only the long block (cylinder heads and engine block) is covered under warranty.
 - Accessories attached to the engine (e.g., sensors, turbos, manifolds, injectors, distributors, alternators, etc.) are not covered under warranty, and you are responsible for transferring or replacing these parts as needed.
 - You understand that modification, disassembly, or misuse of the engine without authorization voids all warranty rights.
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5. Return and Refund Terms Acknowledgment

- You have read and understood the Returns & Refunds Policy.
 - You understand that return shipping costs are your responsibility unless otherwise approved by Bob's Auto Services due to a verified shipping error or defective product.
 - Returned engines must be in the same condition they were received, undamaged and complete.
 - A restocking fee may apply for non-defective returns.
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6. Engine Delivery Terms Acknowledgment

You agree to:

- Inspect the engine upon delivery and notify Bob's Auto Services within 48 hours if any issues or discrepancies exist.
 - Provide photo evidence of damage or shipping errors, if applicable.
 - Understand that shipping delays or transit damage must be documented and reported immediately to allow for claim processing.
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7. Customer Responsibilities Summary



You agree to fulfill all Customer Responsibilities as outlined in Section 9, including:

- Accurate vehicle information provided at time of order.
- Professional installation with required documentation.
- Routine post-installation maintenance (oil changes, cooling system checks, etc.).
- Timely communication regarding any warranty concerns.
- Cooperation with all claim procedures, including providing photos, receipts, and shop reports.

8. Limitation of Liability Acknowledgment

You understand and agree that:

- Bob's Auto Services' liability is strictly limited to the repair, replacement, or refund (at our discretion) of the engine in accordance with the Warranty Policy.
- We are not liable for labor costs, installation/removal charges, rental vehicles, lost income, or incidental damages.
- This limitation applies regardless of vehicle use or commercial application.

9. Purchase Acknowledgment Form

This form should be included in all invoice emails or signed electronically as part of the transaction process.

PURCHASE ACKNOWLEDGMENT

Customer Name: _____

Invoice/Order Number: _____

Engine Purchased (Year/Make/Model/Engine Code): _____

Date of Purchase: _____

Installer Shop Name: _____

By signing below, I confirm that I have received, reviewed, and agree to the terms and conditions set forth by Bob's Auto Services, including the Used Engine Warranty Policy, Installation Checklist, Return Policy, and Limitations of Liability. I understand that this is a used product sold as-is with warranty coverage strictly limited to the terms described.

Customer Signature: _____ Date: _____

Bob's Auto Services Rep (optional): _____